



Worth doing, worth Dulux.

WEATHERSHIELD®

LONG LIFE PROTECTION FROM ALL WEATHER CONDITIONS



Dulux® Weathershield® residential guarantee

Painter: Complete the details of your exterior project using Dulux Weathershield and sign the Painters Declaration on the back of this form and pass onto your client.

Homeowner: Scan or upload a photo of this completed form along with the receipt to the website on the back of this form to register your warranty.

Customer details	Name:	
	Address:	
Painter details	Name:	
	Email contact:	
	Phone contact:	
Product details	Colour:	
	Sheen level:	
Application details	Primer (if any):	
	No. of coats of product applied:	
	Dates of work:	
	Size of area painted:	



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Painter's declaration

The painter confirms that:

- ☐ The substrate at the home was correctly prepared by sanding back any peeling, blistering or flaking areas and wiping away any sanding dust, and any sanded or unpainted timber being suitably primed; **OR**
- ☐ The substrate was already painted and the paint was not peeling, blistering or flaking.
- ☐ The product was applied at the correct spread rate and with a minimum of two coats over suitable primer or existing paint in good condition, or three coats without primer on bare timber.

Signature: _____

Name: _____

Position: _____

Company: _____

Date: _____

MAINTENANCE IS IMPORTANT

Don't forget to wash your painted surfaces every couple of years to keep them looking fresh, and to stop dirt and mould degrading them.



Scan the QR code to register your paint project or head to our website: dulux.com.au/about-us/weathershield-promise



DuluxGroup will collect and store the details on this card for the purposes of tracking the warranty on this product and any necessary warranty claims. You may contact DuluxGroup at any time via privacy@duluxgroup.com.au or call +613 9263 5678 to request access to your personal data stored by DuluxGroup. A copy of DuluxGroup's Privacy Policy is available on DuluxGroup's website at www.duluxgroup.com.au

If you do not wish to supply the details on this card, the warranty will still apply but we will have no record of it on our database and you will need to provide receipts and evidence of all these details at the time of any claim.

THE DULUX PROMISE

Residential Guarantee for as long as you live in your house.

Please keep your receipt as evidence of purchase. Register your project details at www.dulux.com.au/weathershieldpromise.

If this product peels, blisters or flakes whilst you live in the home you have painted with Weathershield, then provided it has been applied and maintained in accordance with the product instructions, to a suitable and sound substrate, we'll replace the paint free of charge to rectify the affected areas.

To claim you must be living in the house you have painted with Dulux Weathershield.

Please contact Dulux (AUST: 132525, NZ: 0800 800 424) and provide details of your claim and proof of original purchase. You must bear all expenses incurred in making a claim.

This guarantee does not apply: (a) to commercial premises (b) where non-Dulux coatings have been applied under or over this product (c) where this product is applied over or under another Dulux product unless Dulux has specified that as suitable (d) to substrate failure (e) to colour fade.

For commercial work refer to duspec.com.au in AU or duspec.co.nz in NZ.

The benefits of this warranty are in addition to other rights and remedies under any applicable consumer law.

AUSTRALIA: Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.